

## Procedure for processing requests for withdrawal of funds

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**This procedure is intended to regulate the process of creating and subsequent processing of client requests.**

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1. A withdrawal request is created from the funds available on the client's trading account;
2. The request can be processed only if there are no open trades on the trading account. The company has a right to cancel any client's request if there are any open trade;
3. The period for processing withdrawal requests is equal to 10 (ten) business days;
4. In exceptional cases, the processing period for withdrawal requests may be extended up to 90 calendar days. For example, if the trading account is under the checking for non-market trades or the company has a suspicion on any violation of the current regulations;
5. The company is not responsible for incorrect payment details;
6. The company has a right to annulate previously provided bonus values partially or fully when withdrawing funds;

7. The client does not claim funds that were given to the client by the company within the framework of existing or pre-existing special offers;
8. The company is not responsible for any financial losses incurred by the client as a result of exchange rate differences or payment system commissions when withdrawing funds;
9. The company does not perform withdrawals in favor of third parties;
10. The company does not perform withdrawals in favor of legal entities;
11. The company is not responsible for the withdrawal of funds in the cryptocurrency to the BTC address provided by the client.

## **By Trend LLC**

By Trend LLC a Business Company, duly incorporated under the laws of St. Vincent and the Grenadines with its registered office at Suite 305, Griffith Corporate Centre, Kingstown, St. Vincent & the Grenadines.

Limited Liability Company Number 361 LLC 2020, registered at 6th of May, 2020.

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