

Procedure for processing requests for withdrawal of funds

This procedure is intended to regulate the process of creating and subsequent processing of client requests

1. A withdrawal request is created from the funds available on the client's trading account;
2. The Client can create a withdrawal request for open positions. The execution of a withdrawal request with open positions on the client's account will directly depend on the availability of free funds + 100% above for withdrawal at the time of execution of the request. Example: the client has created a withdrawal request for 300 USD. Free funds for withdrawal should be $300 + 100\% = 600$ USD. If this value is sufficient, the application is executed. If the amount for execution is not enough, the application will be canceled. If the client has no open positions, then this condition does not apply;
3. The period for processing withdrawal requests is equal to 10 (ten) business days;
4. In exceptional cases, the processing period for withdrawal requests may be extended up to 90 calendar days. For example, if the trading account is under the checking for non-market trades or the company has a suspicion on any violation of the current regulations;

5. The company is not responsible for incorrect payment details;
6. The company has a right to annulate previously provided bonus values partially or fully when withdrawing funds;
7. The client does not claim funds that were given to the client by the company within the framework of existing or pre-existing special offers;
8. The company is not responsible for any financial losses incurred by the client as a result of exchange rate differences or payment system commissions when withdrawing funds;
9. The company does not perform withdrawals in favor of third parties;
10. The company does not perform withdrawals in favor of legal entities;
11. The company is not responsible for the withdrawal of funds in the cryptocurrency to the BTC address provided by the client.

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By Trend LLC

By Trend LLC a Business Company, duly incorporated under the laws of St. Vincent and the Grenadines with its registered office at Suite 305, Griffith Corporate Centre, Kingstown, St. Vincent & the Grenadines.

Limited Liability Company Number 361 LLC 2020, registered at 6th of May, 2020.

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